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STATE REPRESENTATIVE  
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State of Tennessee  
House of Representatives

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April 18, 2019

Mr. Justin Wilson  
Comptroller of the Treasury  
TN State Capitol, First Floor  
Nashville, TN 37243

RE: MAXIMUS, Inc. – TennCare Redetermination Process

Mr. Wilson:

We write to respectfully request an audit of MAXIMUS, Inc., a California for-profit corporation, with regards to its performance under its taxpayer-funded contract with the State of Tennessee to conduct an eligibility redetermination process for TennCare. This request is being made in a good faith effort to better understand how and why approximately 128,000 children have been recently unenrolled from TennCare. At this time, despite our best efforts, TennCare has failed to provide reliable data or an adequate explanation for the significant decline in enrollment. TennCare's explanations do not satisfy us, and they should not satisfy you in your capacity as Comptroller of the Treasury.

For this and other reasons, we request that your office perform an audit of MAXIMUS, Inc.'s performance under its contract with Tennessee. As you know, when the Affordable Care Act was enacted, the federal government allowed states the option to suspend their respective eligibility redetermination processes. The Haslam Administration opted to do this. To our knowledge, this administrative pause lasted roughly from 2014 to 2015. During this time period, the State of Tennessee contracted with MAXIMUS, Inc. to mail out paper redetermination packets to Tennessee families. Upon information and belief, that process took six months to one year to complete. From this point forward, we have seen alarming numbers of children unenrolled from TennCare and CoverKids. This is evidenced by TennCare's own enrollment data, as well as census data and the annual UT survey. All show that overall levels of uninsurance among children has increased in our State. Therefore, we have grave concerns with how exhaustively this out-of-state company, acting under contract with the State, conducted this eligibility redetermination process for the specific purpose of ensuring that Tennessee children had necessary access to health coverage available through TennCare and other pertinent state programs.

Thank you, in advance, for your consideration of this correspondence.

Sincerely,